# You Play, We Pay!

## **REWARD POINTS**

Earn Reward Points by inserting your Club card when you play any of your favorite machines. Every dollar of slot play earns you rewards. Reward Points can be redeemed for Free Play or converted to Comp Dollars. Once converted to Free Play, you must play all downloaded Free Play at least one time before you can cash it out. Reward Points converted into Free Play cannot be converted back into Reward Points and will expire 7 days after conversion. Additional Reward Points are not earned when using Free Play. Don't have a PIN? No Problem! Our friendly Club staff will give you one at the Cashier/Club counter.

### **COMP DOLLARS**

Comp dollars are earned anytime you play slots or table games using your Club card and are valid for one year after the date they are earned. Comp dollars may be used in any of our restaurants or for services based on your tier status such as: accommodations, services or products at our Passport partners or items from our gift catalog. Comp dollars cannot be converted into Free Play.

#### **TIER POINTS**

Each Club card Tier achieves more rewards and benefits. Earn Tier Points every time you play to reach a higher status. Tier status is upgraded every 6 months. Tier Points are used to track your Tier Level and Tier Level eligibility is based your 6 month rolling tier point balance.

# How to earn rewards:

## SLOTS AND VIDEO POKER

Slot Machines-\$1.00 in Coin in = 1 Reward Point & 1 Tier Point, 1 Comp Dollar point.

Video Poker-\$2.00 in Coin in = 1 Reward Point & 1 Tier Point, 1 Comp Dollar point.

#### **TABLE GAMES**

Tier Points and Comp Dollars are earned based on game type, average bet and time played.

To redeem your points at our food venues, just present your Club card and valid photo ID. Points are not valid for the purchase of alcohol.

# **Rules and Regulations**

- Membership is free. Members must be at least 21 years of age and valid photo I.D. is required for membership and all transactions.
- 2. Members are allowed one (1) account. Membership and rewards are not transferable.
- Any card or reward voucher that is mutilated, forged or altered is void.
- 4. It is the responsibility of the member to present their Club card to a dealer before playing tables and/or to properly insert their Club card into the slot reader and verify its acceptance throughout the duration of play.
- Points may be redeemed for Free Play, and Points and Comp dollars may be redeemed for food, beverage (excludes alcohol) and merchandise. Vouchers are valid for thirty (30) days after issuance.
- **6.** A minimum of 500 points is required for initial point redemption. All points thereafter may be redeemed in increments of 500.
- 7. Club members are responsible for notifying River Rock Casino of any changes in name, address, email address or phone number.
- 8. Management reserves the right to adjust point, promo and comp balances resulting from machine malfunctions, operator errors and/or fraud.
- 9. A minimum of 72 hours is required for approved point, promo and comp adjustments.
- 10. Inactivity of six (6) months may result in expiration of benefits. Points and comps will remain for twelve (12) months from date earned before expiration.
- Accounts with no activity within twelve (12) consecutive months may be cancelled.
- 12. Membership is a privilege granted by River Rock Casino and may be revoked or cancelled at any time. Fraudulent usage of The Club card will result in loss of membership and revocation of all privileges.
- 13. By becoming a member, you acknowledge your permission for River Rock Casino to correspond with you via mail, email, text message or telephone.
- 14. By participating in The Club, participants agree to and accept all rules, terms and conditions.
- River Rock Casino reserves all rights to revise, alter or cancel this program and any associated benefits including membership at any time.

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www.riverrockcasino.com Open 24-hours a day, 7 days a week





# Earn privileges that only membership can bring!

## HERE'S HOW IT WORKS

Sign up for your complimentary Club membership today and we'll start you off with the Classic card. Play your favorite slot games with your Club card and you'll earn Tier Points, Comp dollars and Reward Points for every dollar played. Table games players earn Tier Points and Comps Dollars

The more you play, the more rewards you'll earn. Tier Points are limitless and are accumulated separately from your Comp Dollars and Reward Points. Rack up your Tier Points and you can upgrade to Gold and Platinum status, bringing you even more benefits and rewards. With each Tier Level you achieve, you'll be able to experience increased services, privileges, VIP rewards and priority access, depending on your Tier Level.

Rewards will come to you! Your Club card can also get you great offers in your mailbox and your email inbox\*\*. Get access to exciting promotions and giveaways for cash, prizes and more! The rewards are endless when you play at River Rock Casino.

# THE CLUB... WE'VE TAKEN IT TO A WHOLE NEW LEVEL. 3 LEVELS TO BE EXACT!

## With three distinct club levels

our valuable Club members can truly reap perks designed especially for their level of play.

THE CLUB MEMBERSHIP BENEFITS	CLASSIC	GOLD	PLATINUM
Reward Points "Free Play"	X	Х	Х
Comp Rewards on Table and Slot Machines	X	X	Х
Eligibility for Members-Only Promotions	X	X	Х
Bonus Promotion Entries	Х	X	Х
Bonus Point Multiplier Days*	Х	X	Х
Rewards in the Mail	Х	X	Х
Free VIP Parking	Х	X	Х
Free Check Cashing	Х	X	Х
Quail Run Buffet Discounts	10%	15%	25%
Special Birthday offers		X	Х
Special Holiday offers		X	Х
Toll Free VIP Reservations Number		X	Х
Point & Comp Redemption at Local Partner Businesses		Х	Х
Point & Comp Redemption in Our Gift Catalog			Х
Exclusive Priority Lines at the Quail Run Buffet			Х
Exclusive Next in Line Service Casino Cashier			Х
Complimentary Corkage			Х
Invitations to Off -Site Concerts and Events			Х
Personal Host Service			Х
Priority Valet Car Pickup			Х

<sup>\*</sup> Not available on Video Poker Games

<sup>\*\*</sup> Direct Mail Free Play offers are valid on the dates offered only and must be downloaded during the offer period to be redeemed for Free Play.